

The Shoppe Grading Terms and Conditions

As part of making a submission to PSA, The Shoppe Customers must read and affirmatively agree to the following PSA Grading Terms and Conditions (the "Agreement") in order to advance through and complete their order. The Shoppe Customers agree to abide by this Agreement and further agree that The Shoppe is entitled to rely upon and benefit from this Agreement, as part of the PSA submission process.

- 1) Cards must be submitted in proper protective pouches. Semi-rigid plastic pouches like the **Card Saver I®** brand are recommended. Do not submit unprotected cards, or cards in top loaders, screw-down holders or hard acrylic snap cases. Any item(s) not properly submitted may be subject to an additional processing fee of \$2.00 per item.
- 2) **Declared Value** acts as a maximum value for shipping insurance purposes and in the event of a claim related to the item. Item(s) may be subject to an up charge on grading fee.
- 3) Customer agrees to pay any additional shipping or up charge fees within 15 days of notification from The Shoppe. Any item(s) with unpaid fees after 15 days may be subject to forfeiture to The Shoppe in order to recover any outstanding fees.
- 4) PSA's estimated turnaround grading time is **Business Days** and subject to change without notice. The Shoppe will have no liability whatsoever to Customer for incidental or consequential damages due to The Shoppe's failure to grade any items within any time frame.
- 5) PSA will not grade items which bear evidence of trimming, recoloring, restoration or any other form of tampering, or are of questionable authenticity. Customer agrees that in the event that an item is rejected for grading by PSA, The Shoppe will not refund the amount paid by the Customer for grading.
- 6) The Shoppe makes no warranty or representation and shall have no liability whatsoever to Customer for the grade assigned to any item.
- 7) The Shoppe will exercise reasonable care in handling items submitted for grading. However, if The Shoppe determines that Customer's item was lost or damaged while in The Shoppe's possession, Customer will be compensated based upon the fair market value of the item, which may include filing a claim with our insurance carrier.
- 8) Customer agrees to abide by any additional PSA Terms & Conditions that can be found at <https://www.psacard.com/termsandconditions>.

